

Calitatea – acces la succes, nr. 9/2006

1. EDITORIAL

- Tudor Mărunțelu, Street-citizen impact

2. INFO/EVENT

- From the life of SRAC certified companies: Mangalia City Hall
- The new edition of SR EN ISO 9000:2006 standard
- ISO standard for assessment of radiation exposures
- ISO standard for detecting genetically modified organisms
- First ISO Packs

3. QUALITY MANAGEMENT

- Rodica Necșoiu, *Tactical planning and continual improvement*
- IBM
- George Măndicescu, Bogdan Vissarion, *QMS from automotive field, an improving model of the business for any organization (I)*
- Norbert Böhme, *Human factor in the new quality era*
- Marin Măinea, *Integrated Management System (II)*
- Radu Stanciu, *Human resources training, an essential component of QMS. (II) The choice of the most appropriate training methods for managers*
- Lidia Niculiță, *QMS certification stages*

5. ENVIRONMENTAL MANAGEMENT

- Marius Turcu, *The impact of roads on environment*
- Tiberiu Apostol, Cosmin Mărculescu, *EMS (II). The environment performance evaluation - ISO 14001 standard*

4. Q CAREERS

- Vasile Finat

• INFORMATION SOCIETY

- Alina Pintelie, *Geospatial information standards and decision quality*

6. ACADEMICA

- Gheorghe Dinu, Viorel Gh. Vodă, *Establishing the size of the sample in quality statistical analysis (I)*

7. DOCUMENT

- Safeguard clause procedure
- Protection of CE marking

8. MANAGER'S LIBRARY

- ASRO, Security of the toy's users – Romanian standards collection