

Calitatea – acces la succes, nr. 10/2006

EDITORIAL

- Tudor Mărunțelu, SRAC – events generator

INFO/EVENT

- CCF 2006
- From the life of SRAC certified companies
 - Electroalfa
 - Kappa Architects&Engineers, Comnord S.A.

QUALITY MANAGEMENT

- Lidia Niculiță, *QMS continual improvement*
- Radu Stanciu, *Human resources training, an essential component of QMS. (III) The efficiency assessment of human resources development programme*
- Marin Mâinea, *Integrated Management System (III)*
- Fircă Popa, *Processes capability*

ENVIRONMENTAL MANAGEMENT

- Tiberiu Apostol, Cristian Dincă, *EMS (III). LCA applied to technological fluxes in industry*

OCCUPATIONAL HEALTH AND SAFETY MANAGEMENT

- Elena Laslu Raicea, *Qualification European Model*
- Liliana Bolan, *Protection against fire*

INFORMATION SECURITY MANAGEMENT

- Gabriel Ionescu, *Information security management warns the dissemination of secrete information*
- Mihaela Călinescu, *Recent international standards for information technology security*
- Gabriel Ionescu, *Access control to information. Biometric identification*

Q CAREERS

- Adrian Ioniță

INFORMATION SOCIETY

- Rudiger Weihs, *The activation of the complaints arrangement process*
- Alina Pintelie, *UE Integration and Geospatial solutions*
- IBM adds value to the middle size customers business
- Anca Perșoiu, *E-mail – a field with multiple bonds*

ACADEMICA

- Dan Gogoncea, *Fuzzy systems appliance to standardization global processes dynamics in quality management*
- Gheorghe Dinu, Viorel Gh. Vodă, *Sudoku and its mathematical and statistical basis*

DOCUMENT

- Change of information systems

MANAGER'S LIBRARY

- SRAC, *The architect of quality. The autobiography of dr. J.M. Juran*
- ASRO, *Standards for electric installations in the building field*