

INFO/EVENT

- *ISO has published Six Sigma Performance-Improvement Methodology*
- *Management Systems in Public Administration*

QUALITY MANAGEMENT

- *Mihail Jițu, Constantin Oprean, Daniel Grecu, The Identification of the Customers' Requirements in the Knowledge-based Organisation*
- *Nicolae George Drăgulănescu, The Team Spirit as an Essential Requirement in order to get Effective Continuous Improvement Processes*
- *Tünde Szabó, Evaluation of Quality Management Systems Efficiency by Performance Indicators on Personnel*
- *Ionela Carmen Pirnea, Considerations on the Use of Balanced Scorecard as a Basis for Implementing Performance Management Concepts and Techniques*
- *Vasile Deac, Gheorghe Cârstea, Alin Ionuț Dumitrescu Drăgan, Strategy and Competitive Advantage V. Competitive Advantage – Invincible Weapon in the Fight to the Competition (II)*
- *Ion Năftănăilă, Ionel Năftănăilă, Georgiana Andreea Cioană, Le_AN_A and... Master Manole – Lean Manufacturing Evolution. The Value Stream Management. Step 2: The Selection of Value Stream with the highest Potential for Improvement*

ENVIRONMENTAL MANAGEMENT

- *Angela Tarabella, Barbara Burchi, A Systematic Review of Sustainable Waste Management Systems*

FOOD SAFETY MANAGEMENT

- *Mario D'Amico, Giovanni La Via, Giuseppe Di Vita, Iuri Peri, Quality Agro-Food Production in Sicily*

OCCUPATIONAL HEALTH AND SAFETY MANAGEMENT

- *Roland Iosif Moraru, Gabriel Bujor Băbuț, Monica Crinela Băbuț, Occupational Health and Safety Integration in Business Management: A Meta-Analysis*

MANAGER'S LIBRARY

- *The Romanian Foundation for Quality Promotion, Joseph Moses Juran' Articles. Anthology*
- *ASE House of Publishing, Paul Bran, The Financial-Monetary Dimension of the Enterprise*