

QUALITY-Access to Success, Vol. 13, No. 129/August 2012

INFO/EVENT

- *New ISO Publications to improve Inspection and Audit Reports*

QUALITY MANAGEMENT

- Aurel Manolescu, Viorel Lefter, Cosmin Dobrin, *Ergonomics and Total Quality Management. A New Paradigm (I)*
- Vasile Deac, Mihai Vrîncuț, *Qualitative Techniques for Project Management. II. A Modern Approach to the Critical Path*
- Doina Popescu, Ion Popa, *Managing Organizational Change and Innovation III. Creating an Organizational Culture Favorable to Change*
- Carmen Păunescu, *From Social Responsibility towards Social Entrepreneurship*
- Bogdan Mocan, *Performance Planning of Arc Welding Robotic Systems using Specific Tools for Quality Planning and Systematic Introduction of Innovation IIb. Quality Planning of Clamping (Fixture) System and Robot's Path using QFD Method*
- Ion Năftănilă, Daniela Carmen Lascu, Georgiana Andreea Cioană, *Le_AN_A and... Master Manole – LEAN Manufacturing Evolution. Value Stream Management. Step 7 and 8. The Creation and Implementation of Kaizen Plans*
- Alina Filip, *Databases – Strategic Tools in Customer Relationship Management*
- Carmen Nadia Ciocoiu, Elena Mădălina Șerban, *Knowledge Map as a Tool for Knowledge Transfer: the Impact of IT&C Development*
- Liliana Mihaela Moga, *Information System Solutions for the Management of Romanian Small and Medium Sized Farms*

INFORMATION SECURITY MANAGEMENT

- Floarea Baicu, Andrei Mihai Baicu, *Risks Management relating to Information Systems Security. Assessment Methods for the Risk Level in Information Security*
- Mirela Gheorghe, *Investment Decision Analysis in Information Security*