

CONTENTS

Vol. 18, No. 156 - February 2017

QUALITY MANAGEMENT

- Alexandru Giura, *Calculating Overall Equipment Efficiency for Management Decision. Shocking OEE and the Correct Performance* 45
- Dominik Zimon, *Quality Management Systems' Impact on the Functioning of Distribution Channels in the FMCG Market* 52
- Nor Mahirah Mustapha, Shahryar Sorooshian, Noor Azlina Azizan, *Performance Measures for Developing the Performance Measurement System: Systematic Literature Review Approach* 57
- Mohammad Adrah Hassan, Barhoum Adeeb, *The Implementation of Quality Circles in The Public-Service Organizations. A Case Study: The Syrian Communications Company* 65
- Elizabeta Mitreva, Nako Taskov, Vineta Srebrenkoska, Oliver Filiposki, Ilija Lazarevski, Ruzica Jovanovic-Malinovska, *Analysis of the Current Conditions in the Macedonian Companies concerning the Quality of Products, Services and Processes* 72
- Andreas Kompalla, Wiebke Geldmacher, Vanessa Just, Steffen Lange, *Tailored Automotive Business Strategies in the Context of Digitalization and Service-Oriented Models* 77
- Svetlana Valentinovna Iudina, Olga Valeryevna Antipova, Olga Vladimirovna Kiseleva, *Aspects of Defining the Economic Category "Labor Quality"* 85
- Anna N. Schmeleva, Alexandr V. Gugelev, Maria G. Umnova, *Development of the Methodology of Quality Evaluation and Quality Improvement of Tourist Services in Territorial Subjects of the Russian Federation* 89
- Bastian Heinemann, Ioana Ceaușu, Melanie Buchmüller, Jan Kopia, *Quality Management System Certification and the Continuous Improvement Process by the Example of a Training Company in Germany* 97

FOOD SAFETY MANAGEMENT

- Alessandro Bonadonna, Liuba Macar, Giovanni Peira, Chiara Giachino, *The Dark Side of the European Quality Schemes: The Ambiguous Life of the Traditional Specialities Guaranteed* 102
- Enrica Donia, Angelo Marcello Mineo, Antonella Perricone, Léo-Paul Dana, Filippo Sgroi, *Organic Farming: Territorial Analysis and Economic Revival of Organic Agriculture – Analysis of Select Farms in Sicily* 109

GENERAL MANAGEMENT

- Tatjana Boshkov, *Creating Successful Management through Risk Exposure Detection and Access to Finance of the Company* 116
- Sergey Valerievich Rudov, Nursafa Khairullina, Eduard Sagidulloevich Gareev, Anatolij Lvovicsh Koltunov, Anna Leonidovna Skifskaja, *Labor Motivation Management in the Oil and Gas Sector Enterprise: A Sociological Approach* 119